

CLAIM CONTACTS

If the NBISCO Agency Services office is closed and you have an urgent claim, you may contact the company direct. The information below will assist you in the event of an emergency. We ask that you keep us informed of all claims you report direct, with the exception of Progressive or MetLife (*these claims do not need to be reported to our office*).

If the Company is not listed below, refer to the Insurance Policy for Claim Contact Information.

Company	Phone No	Fax No.	Alternate Contact Information	*Auto Glass Claims Phone
ABAIS/Everest National	800-274-5222	800-456-6590	claims@abais.com	
Berkley Classics	855-216-6930		claims@berkleyclassics.com	
Berkley FinSecure	866-539-3995	866-915-7879	claims@finsecure.net	
Condon & Skelly	York-866-391-9675 (Use code 4599) C&S-877-371-9774	C&S-856-234-1307	condonskelly@yorkrsg.com	
Continental Western Group	866-232-6724	800-365-4878	cwgclaims@cwgins.com	
CWG (<i>Truckers</i>)	800-235-2942			
EMC	888-362-2255	888-992-6167	omaha.claims@emcins.com	
Foremost	800-435-7764	claimsdocuments@farmersinsurance.com		
Hagerty	800-922-4050, Ext 4	888-321-8020	claims@hagerty.com	
Iowa Mutual	800-333-8692	800-365-3407	claims@iowamutual.com	866-523-4278 Safelite Solutions
Markel - WC & BOP Only	888-500-3344	877-444-6806	FROI@markelcorp.com	
MetLife	800-854-6011	myclaim@metlife.com		
Mid-America Risk Managers	800-935-6276	402-894-2999	Riah@Marm.net	
OneBeacon	877-248-3455	866-213-2802	claims@onebeacon.com	
OneBeacon (Work Comp)	800-203-9600	800-224-4416	wclosses@onebeacon.com	
Philadelphia Insurance Co.	877-443-9893	800-685-9238	claimsreport@phly.com	877-443-9893 HSG
Progressive	800-274-4499			
Travelers	800-238-6225			
United Fire Group	800-343-9131	800-863-1703	newclaims@unitedfiregroup.com	866-834-5277 Alliance Claims Solutions
US Assure -Builders Risk	800-987-3373			
Zurich (<i>Bank P&C</i>)	800-987-3373			

AUTO CLAIMS:

Report the accident to the nearest police station and file any necessary reports. Cooperate fully with the police, but do not make any admissions about your liability. Don't sign any statements for anyone other than an authorized representative of your insurance company.

***Auto Glass Claims** - Report the Claim prior to having the work done.

PROPERTY CLAIMS:

Take appropriate steps to avoid further damage to the property.

WORKERS COMPENSATION CLAIMS:

If the claim involves a fatality occurring at work, or hospitalization of 3 or more employees be sure to file OSHA reports within eight hours.